

# ResNet Blitz form for Fall 2010 Academic Year

Purpose: The purpose of this form is to assist residential students connecting to the UMBC Residential Network. On Friday, August 27 (2pm-6pm), Saturday, August 28 (10am-5pm), and Monday, August 30 (10am-5pm), UMBC PPP consultants will be available to assist students who have connectivity problems for ResNet. Students must also login to the network using their myUMBC/email username and password.

How To: To connect to ResNet, type <http://resnet.umbc.edu> in a web-browser like Internet Explorer or Mozilla FireFox. Click the login button and use your myUMBC username and password. Once you login using you username and password, you will be able to access the internet. Every time you restart your computer, you will have to authenticate to get onto ResNet.

If you have any questions, please contact the Help Desk at extension 5-3838 located in Engineering 020.

For assistance, please completely fill out this form and return it to the front desk of the Residence Hall/Apartment Office in which you reside.

**Name:** \_\_\_\_\_

**Building:** \_\_\_\_\_ **Room Number:** \_\_\_\_\_

**Extension/Alternate Contact (Cell Phone):**  
\_\_\_\_\_

Yes    No   **I can successfully log into myUMBC.**

Yes    No   **I have restarted my computer.**

Yes    No   **I can see the ResNet page.**

Yes    No   **My network cable is securely connected to the computer and the wall jack.**

**Please describe your ResNet Connection problem:**