

Workshop Session 1: 12:30pm–1:05pm

Toxic Data - How to Protect Yourself and UMBC

ENG 102

Mark Cather

Just like chemicals can be toxic to a community, data can also pose a toxic risk to UMBC. This presentation will discuss the different types of data that pose a risk to the community and the ways that people can handle the data safely. We will also talk about ways to protect your data from the threat of ransomware.

Using Excel to Analyze Data from PeopleSoft

UC 310

Trisha Wells & Jacqueline Brown

Analyzing financial data from Rex or PeopleSoft can be daunting. There's so much information available and it never seems to answer the exact question being asked. But when the data is downloaded to Excel, it can be re-formatted to find the answers you need. This session will review techniques you can use in Excel to see Rex and PeopleSoft data in a different way. You'll see how the use of pivot tables, VLOOKUPS, SUMIFS and if statements can be powerful tools to make financial and payroll data more useful for decision makers.

Workshop Session 2: 1:15pm–1:50pm

Phishing - What Is It and What Should I Do?

ENG 102

Gabrielle Dickerson

Phishing messages are becoming a way of life. Hackers and thieves use them to attempt to steal people's data and identities. This session will give people ways to recognize phishing messages and information about what to do when a phishing message is received.

Why and How to Build FAQs for User Support

UC 310

John Fritz, Andrea Mocko, Jalisa Monroe

Answering questions is key to basic user support, but if you want to fly higher, build and use FAQs that help users help themselves. This presentation builds on DoIT's effective practices in curating the UMBC Frequently Asked Questions knowledge base (www.umbc.edu/faq). After a brief discussion on the pros and cons of using a central knowledge base, participants will learn how DoIT builds an FAQ from scratch.

Workshop Session 3: 2:00pm–2:35pm

Multi-Factor Authentication and Duo

ENG 102

Mark Cather & Todd Haddaway

Keep the bad guys out of your account: This session will give a general overview on authentication, multi-factor authentication and phishing. Presenters demonstrate the use of Duo, UMBC's multi-factor solution. Attendees will leave the session understanding how Duo helps to protect access to campus resources. The attendee will know how to sign up and use Duo for campus authentication as well as how Duo can help protect other sites such as Amazon and Facebook.

What You Should Know About Password Managers

ENG 023

Damian Doyle, John Fritz, Andrea Mocko,

Modeled after the EDUCAUSE "7 things you should know about" series on IT innovations, this session will explore why and how password managers have become a popular way to manage one's personal IT security. Seven key questions we will explore about password managers include the following: What is it? How does it work? Who's doing it? Why is it significant? What are the downsides? Where is it going? What are the implications for higher education?

The Road to Ultra: Planning ahead for Blackboard's Redesign at UMBC

UC Lounge

Mariann Hawken

UMBC's current flavor of Blackboard has not changed significantly in many years, but that's about to change! The Ultra Experience is the first completely cloud-based system from Blackboard, representing a new focus on improved workflows and deep integrations to support teaching and learning. Session attendees will learn about UMBC's current pilot, anticipated timeline, plans for training, support, and outreach, and how to sign up for early beta access.

Power Sessions (time varies)

Picking up the #slack:

Team Communication Beyond Email

Power Session 1 - 12:30pm-1:40pm

ENG 023

Damian Doyle, Jamie Gurganus, Alex Jones, Ashley Waters

Are you like most people and feel like your inbox controls your life? Or does the formality of email slow you down with your teams, classes or groups? Most groups aren't always in the same place, but you still need everyone to be connected and included. Slack can help change the communication dynamics within your teams and provide a easier, quicker more effective way to collaborate. In our session you will learn and experience the wonder and joy of Slack and how different groups, including faculty, staff and students throughout UMBC have used Slack to change how they communicate.

Collaborating on Accessibility

Power Session 1 - 12:30pm-1:40pm

UC Lounge

Michael Canale, Jack Malone, David Toothe

In this session you will learn of the classroom technology we implement here at UMBC through the work and collaboration of SDS and DoIT. We will examine some of the barriers technology pose on campus and the collaboration of the UMBC community to address these concerns.

Integrating Student Learning Results

Power Session 2 - 1:25pm-2:35pm

ENG 025

Jennifer M. Harrison, Eileen O'Brien

Are you seeking tools to streamline evidence-based decision making at the course and program levels? Are you wondering how to integrate student learning results across courses and semesters? Learn how EAC Visual Data enhances Blackboard's Goals and Assessments, so you can view, extract, and aggregate your learning data. EAC helps you align your learning outcomes (at each level) to the rubric row (or test question) that measures learning — allowing you to see where students need additional work to achieve the outcomes.



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