**IT Steering Committee**

**9/26/17**

**Committee Responsibilities**:

* To oversee policy and strategic direction of IT, especially as it pertains to the academic enterprise.
* Members include representatives from the senates, stakeholders from each division, and representatives from departments that are large consumers of IT services.

**Discussion: What topics are of interest to the group?**

* Accessibility and IT
* Impacts of new Rex reporting and PeopleSoft 9.2 upgrade
* Faculty as beta testers of new/emerging technology
* Review/update of Responsible Computing policy
* *Note: NESS is welcome to suggest any issues or topics of interest for this group to address.*

**Classroom Update**

* A lot of work was done this past summer on classrooms, lecture halls, and public spaces.
* Work included classroom updates in Sondheim and CASTLE to active learning spaces.

**Computer Sales**

* UMBC Bookstore no longer sells computers. DoIT has online stores for Apple and Dell.
* Apple: <http://doit.umbc.edu/services/recommended-technology/apple/>
* Dell: <http://doit.umbc.edu/dell/>
* DoIT now partners with ATS, who will dispatch a tech to repair your machine on-site. This is done through the RT ticketing system.

**DoIT Update on Recently Completed or Current Work**

* Residential network upgrade: 2000+ access points and 100+ switches
* New Media Studio converted to HD
* One ticketing system established for all campus events
  + <https://umbctickets.universitytickets.com/w/>
  + Also accessed through myUMBC through “Get Tickets” button on individual event pages
  + Data automatically flows to Rex to answer questions such as: How many students go to arts events?
* USM Audit – Security Audit: Overall, UMBC DoIT is doing well. Four minor findings scheduled to be complete by October 1, 2018.
* Second factor authentication is coming over the next two years. This year, it will be mostly staff who are PeopleSoft users.

Feel free to send questions my way.

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