

IT Steering Committee
Tuesday, September 21,
2021 12:00 PM – 1:00 PM

I. Welcome/Introductions

II. Update on DoIT Activities

CPCC contains the main group of leaders on campus looking over what is happening that is COVID-related. Chaired by Lynne and Philip. Meets every week. Includes five groups Academic WG, Research WG, Student Health and Well Being WG, Events WG and Operations WG

Major themes are

1. Managing and operating through COVID,
 - Working with partners on testing, vaccination, compliance, reporting, communicating.
 - Supporting UMBC's return to work and in-person learning
 - Hoping for an end but planning for long-term management of COVID

2. Implementation of the Strategic Enrollment Plan
 - Move to a digital-first marketing and communication strategy
 - Develop dashboards and analytics tools to track our progress in meeting enrollment goals
 - Use technology to improve students retention and time to graduation

3. Build Back Better
 - Incorporate the lessons learned from the technology changes we made in the pandemic with best practices to improve services deliver, research and teaching, and learning.
 - Modernize infrastructure that isn't flexible enough to

- support rapid change. (Phone system)
- Meet new requirements for improved cybersecurity and privacy protections.

Laptops are now required for students and some faculty still don't know that. We have new software for faculty called Akindi Bubble sheet that lets faculty scan their own exams.

Infrastructure. Damian Doyle. Upgraded classrooms with better technology for faculty and students. The phone system migration is still moving on. 1200 staff and office phones are migrated.

Looking into what does it take to support people in a virtual environment when it comes to security, social aspects, etc. What are the benefits of different tools?

Security. Mark Cather. Trying to keep up with all the computers moving away from campus and what that means from a cyber security point of view. How do we protect data that is invaluable? Talk to Mark and see how we can protect it before something happens.

Campus health and safety. TitleIX reporting and case tracking, covid testing, and tracking including dashboards.

We created 250 DocuSign forms which created 120,000 forms being sent out. We upgraded the RT system to version 5. We launched the new Travel System for pre-approval and reimbursements.

III. Group discussion of Fall Semester Reopening