

IT Steering Committee
Monday, February 19, 2024

10:00 - 11:00am

ITE-325B

or

[Via WebEx](#)

Agenda:

1. Update on [Help.umbc.edu](#) and FAQ changeover (Ken Schreihofner)

Migration of the confluence Wiki that holds the FAQs from an on-site server to the Atlassian cloud was completed successfully. The team is now reviewing content and removing out of date material and updating other material.

The team has redesigned the originally my.umbc.edu/help page to be much more interactive. The team has designed a keyword search that will find targeted resources identified for that keyword, as well as FAQs that match the keyword. Through spring break the team is working with departments to identify keywords, descriptions, and FAQs that should be highlighted. The team is rebranding this new interface as [help.umbc.edu](#).

This is an opportunity to test the system and update information to be relative and

accurate. Keywords, descriptions, and FAQ will be in focus for the next four weeks. The system will be announced to the campus after spring break is complete.

2. [Research task force report](#) & Research Computing NSF MRI submission (Jack Suess)

Survey for how to improve UMBC HPCF. The recommendation that came out of this group was to recommend a new Government model. Containing a Shared Infrastructure Governance (SIG) Committee and two sub-committees, but we ended up doing four sub-committees. SIG's role should be a University resource.

The RC-SIG will report annually to both the RCAC and the IT Steering and present results associated with the Cyber Infrastructure Plan (CI Plan). The RC-SIG will be responsible for updating the CI Plan d on an annual basis. As part of the report's request to see improved support for research users, DoIT is creating a position of Assistant Director for Research Computing & Support to oversee and coordinate support requests.

The full response to the report that was drafted and presented by Dr. Steiner and Jack Suess is [here](#).

3. Review of Draft of Annual Report from the IT Steering Committee to the University Steering Committee (Jack Suess and Tony Moreira)

Every year, Jack and Tony report to the University Steering Committee on what we do in this committee and summarize the topics that were discussed during the year

and what we will discuss in the coming year. The report is [here](#).

Generative AI. We are taking small steps towards Generative AI. We have purchased a few licenses in DoIT. There is also a new site on myUMBC that talks about AI. <https://ai.umbc.edu/>

Next Meeting: Monday, March 25, 10:00-11:00am