FALL 2024 PAC Meeting

Tuesday, October 8, 2024

In Attendance:

Gina Hurny, Director – Parking Services, Director
Celso Guitian, Facilities Management - Campus Planning
Bruce Perry, Chief of Police, UMBC Police
Christopher Moss, Previous Exempt Staff Senator
Debbie Michaels, AFSCME Union Representative
Hannah Seppala, Graduate Student Association
Jill Blum, Exempt Staff Senate
Nancy Kusmaul, Faculty Staff Senate
Scally Amanda, Exempt Staff Senate
Sharon Paul, Non-Exempt Staff Senate
Linda Zepp, Non-Exempt Staff Senate
Bonnie Keegan, Adjunct Faculty Advisory Committee
Harry Wilhelm, Parking Services, Communications and TDM Specialist

I. Introductions

II. PAC Overview

- A. What's Happened Since Last Meeting
 - 1. Parking Services moved to 900 Walker Avenue, Suite 107
 - 2. Parking Services added to its fleet with the purchase of a 2024 Nissan Leaf. This re-enforces the commitment to electric vehicles.
 - 3. Parking Services vehicles have now been wrapped and branded. Special thanks to the entire sign shop for their creativity and hard work.
 - 4. Parking Services has reallocated spaces:
 - a. Lot 23 was mixed use A/C. It is now C only.
 - b. On the loop, spaces by Walker Avenue changed from A to B.
 - c. Outer loop by apartment communities, have been converted to C Permit only.
 - d. Lot 27 has been converted to B Parking Only.
 - 5. Fees to several infractions raised including Parking in President's Spot, No Parking, etc. have been raised due to their severity.

- 6. A contract in process to switch from NuPark enforcement software to AIMS. AIMS is much more user friendly and offers us more tools to enforce more efficiently. Benefits will include:
 - a. Text Notifications
 - b. Ability for staff to see what the user sees to better guide them
 - c. Greater ability to enforce EV Charging
 - d. Staff will not have to wait until the run out to purchase new permits

III. Questions

- A. Debbie inquired about the Fraudulent Use of a Placard. This allows us to cite those who use accessible placards illegally. There has been an increase in number of Accessible permit requests
- B. It was asked if we regularly enforce Improper Parking. We do and our parttime students have made this a priority.
- C. Zone movement has not led to a substantial uptick in tickets.
- D. Hannah inquired about the number of spaces for commuters. The change has been negligible.

IV. Parking Assessment Results

- A. Concluded 9/27 and Gina and Celso are reviewing final results
- B. Suggestions included:
 - 1) Real time space counts needed
 - 2) Counter System at Commons needs to be replaced.
 - 3) Electric signage may be an effective way to guide visitors.
 - 4) Need to get more information out quicker
 - 5) Parking needed to be branded
 - 6) Should Parking Services and Transportation be together
 - 7) How do we improve branding while staying within UMBC guidelines?
 - 8) How can we improve the experience of students?
- C. Open Discussion
 - 1) Can a walkway be installed to Walker Garage
 - 2) Parking Services will work with our departments including HR to spread the word and help Sustainability
 - 3) Harry will now focus on Reddit to provide a voice to the University in parking complaints
 - 4) Can we look at class scheduling to lower demand at peak times