



Back to Campus at UMBC!

Maximize Your Amazon Business
Experience This Fall

Benefits of Using Amazon Business

There are discounts available only on Amazon Business, and unique to Higher Education customers, and UMBC.

- ✓ Business Pricing
- ✓ Business-Only Selection
- ✓ Bulk Order Discounts
- ✓ *NEW Deeper Discounts on Catalog for Office & IT
- ✓ Diversity & Sustainability
- ✓ Tax Exemption
- ✓ Punchout Integration (Jaggaer)

Price: ~~\$24.59~~
Business Price **\$23.99** (\$0.24 / Count)
You Save: **\$0.60 (2%)**

Buy more, 7 units save more: \$21.74 Save 11%	15 units \$20.55 LOWEST PRICE Save 16%
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\$38⁸⁹ (\$0.01/Count) Typical: ~~\$39.99~~
2% savings included for business
Business Catalog Price
✓ **prime** One-Day
FREE delivery **Tomorrow, Jan 12**
Add to Cart



Take Advantage of Amazon Business Prime Shipping

- Free Two-Day Shipping on eligible items for all users in the business account.

Prime Eligibility – Fulfilled by Amazon

- Prime eligible items are **fulfilled** by Amazon. We recommend searching for prime eligible items.

What's not Included?

- Business Prime Shipping does not include additional Prime benefits such as Amazon Fresh, Pantry, Video, or Music.



Request For Quote on Amazon Business



A tool available to you to request a special discounted price on larger purchases.

Two options to initiate your Request for Quote . . .

1. **Premium Hands-on Support:** Fill out [this survey](#) and results are sent directly to Kayla to submit and manage your request on your behalf (only \$7,500 minimum)
2. **Self-service:** Request from the item in your account (\$10K minimum or 999+ units)



Request for Quote

Streamline quoting for
smart business buying



Access thousands of
pre-vetted bulk suppliers



Custom offers tailored
to your business needs



Typical savings of 10%

Examples of Custom Quote Savings:

- ✓ \$65 discount per unit for 2,000 Portable Air condition units | \$570K order
- ✓ \$150 discount per unit for 25 Lenovo Laptops for IT | \$48K order
- ✓ \$6 discount per unit for 900 Motherboards/Chips for School of Engineering | \$31K order

amazon business
Reshape buying

New Curated Catalog – Deeper Discounts!



Supply chain resilience

Minimize out of stock risks and enable continuity of operations



Competitive pricing

Save up to 25%* with rolling 6-month price ceiling terms



Office
~5,500 items



IT
~2,250 items



*Savings based on average discount amount across all products within in the catalog.

Customer Support



Amazon Business Customer Support has been updated and improved. See below for how to connect today!

GENERAL CUSTOMER SERVICE TEAM

For order issues, refunds, returns & more:

You can get help directly in your Amazon business account by going to Your Orders [HERE](#)

-or-

Call (866) 486-2360

DELIVERY ISSUES

You can report delivery issues by filling out this survey. It will provide all of the info I need to escalate your issue to our Delivery Experience (DEX) team so they can make improvements for deliveries at UMBC in the future.

https://www.surveymonkey.com/r/DEX_UMBC

If you need a refund or replacement sent, please contact Customer Service (above) for the quickest resolution.

Introducing Direct Delivery!


- ✓ Eligible packages are delivered in a single delivery vs several smaller deliveries throughout the day
- ✓ Fewer vehicles on campus
- ✓ Fewer delivery trucks support sustainability goals for Amazon and UMBC
- ✓ Reducing Flex drivers on campus
- ✓ Packages are consolidated on a pallet delivered to UMBC central receiving
- ✓ Deliveries are completed by same carrier and typically same driver daily which improves delivery experience through driver familiarity
- ✓ Deliveries are on a set schedule at a predictable time daily & during business hours



Direct Delivery User Experience

FREE Dedicated Delivery will show as a ship option at checkout for eligible punchout orders

Delivery date: Dec. 2, 2021
Items shipped from Amazon.com



Post-it Notes, 4x6 in, 5 Pads, America's #1 Favorite Sticky Notes, Marseille Collection, Pastel Colors, Recyclable (660-5PK-AST)
\$10.99 ✓prime & **FREE Returns** ▾
Business Price ▾
Qty: 2 ▾
Sold by: Amazon.com Services LLC
Add gift options

Choose your Prime delivery option:

☐ Thursday, Dec. 2
FREE Prime Delivery


☒ Thursday, Dec. 2
FREE Dedicated Delivery

Direct Delivery Exclusions

In the current state of the program, not all items are eligible for consolidated pallet delivery, which include:

- Hazmat products such as aerosol cleaners/sprays, items that contain lithium batteries, and flammables
- Merchant Fulfilled products, or products not sold through the Amazon network
- Heavy/Bulky products such as a mini fridge


Arriving Feb 5, 2025 If you order in the next 11 hours and 35 minutes [\(Details\)](#)
Items shipped from Amazon.com



Sprayaway Glass Cleaner, Foam Action, 19 Fl Oz, (3 Pack) - With 1 Microfiber Lint-Free Cleaning Cloth And 1 Window Squeegee,
\$19.95
Business Price ▼
Qty: 1 ▼
Sold by: Dave Deals
[Add gift options](#)

Choose your Prime delivery option:
☒ **Wednesday, Feb 5**
FREE Prime Delivery

Arriving Feb 5, 2025 If you order in the next 11 hours and 35 minutes [\(Details\)](#)
Items shipped from Amazon.com



Sweetcrispy 3.2 Cu.Ft Mini Fridge with Freezer Small Refrigerator Single Door Adjustable Thermostat Energy-efficient Low Noise, Compact Fridge for Bedroom, Office, Dorm (Black)
\$127.11 & FREE Returns ▼
Qty: 1 ▼
Sold by: Amazon.com Services, Inc
[Add gift options](#)

Choose your Prime delivery option:
☒ **Wednesday, Feb 5**
FREE Prime Delivery

Thank You

Kayla Schumacher, Your Amazon Contact for UMBC

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