

# THE SHRIVER CENTER<sup>AT</sup> UMBC

## FY17 Service-Learning UMBCworks Evaluations<sup>1,2</sup>

Students report increases:

- o **66%** Persist to graduation
- o **68%** Clarity of career goals (increased by 2% from FY16)
- o **69%** Oral presentation skills
- o **70%** View career expectations realistically
- o **75%** Apply education to placement
- o **79%** Self-confidence (of the 79%, 25% reported a significant increase, a 5% increase from FY16)
- o **80%** Services of Shriver Center/Prac Coordinator(s) met my expectations
- o **86%** Ability to make decisions (increased by 3% from FY15)
- o **87%** Leadership skills
- o **88%** Awareness of civic responsibilities
- o **88%** Placement met expectations (increased 6% from FY16)
- o **93%** Recommend applied experience to others (of the 93%, 63% strongly agree, a 3% increase from FY16)

### Service-Learning Outputs: Students' Contributions to the Community:

- 986 Service-Learning Placements - 1.5% decrease from FY16 (1,001 placements)<sup>3</sup>
- 29,460 hours contributed to 68 non-profit, community-based organizations and PreK-12 schools (with an average of 30 hours/semester/student)
- \$711,164.40 (\$24.14/hour is the national rate)/\$789,233.40 (\$26.79/hour in Maryland) of non-compensated work contributed to community partners. This is according to The Independent Sector website.<sup>4</sup>

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<sup>1</sup> Represents Student Evaluations (self) and Placement Evaluations (site).

<sup>2</sup> Student Evaluations used the scale: Increased Significantly, Increased Moderately, Increased Slightly, No Change, Decreased Slightly, Decreased Moderately. N=867. Placement Evaluations used the scale: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree. N=852.

<sup>3</sup> In FY17, there was a significant decrease in SUCCESS Peer placements (63). In FY16, there were 160 placements compared to 97 in FY17. This is attributed to less Peers that were needed after the May 2016 graduation of the 2nd cohort. In FY18, it is expected to see this number decrease even more.

<sup>4</sup> Calculations are determined by "the value of volunteer time is based on the hourly earnings (approximated from yearly values) of all production and non-supervisory workers on private non-farm payrolls average (based on yearly earnings provided by the Bureau of Labor Statistics) for the national average. Independent Sector indexes this figure to determine state values and increases it by 12 percent to estimate for fringe benefits." Reviewed on September 8, 2017, at <https://www.independentsector.org/resource/the-value-of-volunteer-time/>.

